

With this Integrated Policy, the Management of **eredu s.coop.** seeks to achieve full customer satisfaction, compatibility between its activity and environmental protection, and integration in its occupational health and safety activity.

This Policy provides a reference framework to establish and review the annual Goals included in the Management Plan and disseminated to the group by the Process Supervisors.

For this purpose it has established the following general principles of action:

- Achieve full customer satisfaction through strict compliance with the requirements contracted and by supplying Customers with **products of appropriate quality** for their needs.
- Include environmental criteria that improve the design of products to **minimise the environmental impact** they generate throughout their life cycle and prevent pollution. This is achieved by taking into account environmental aspects from the design phase and avoiding the transfer of environmental impacts from one stage of their life cycle to another, unless this entails a net decrease in the products' environmental impact.
- **Protect and improve Occupational Health and Safety** by:
 - 1) Preventing injury and ill health.
 - 2) Improving working conditions and promoting worker health.
- Comply with the applicable legal requirements and other environmental and occupational health and safety requirements that EREDU endorses, applicable to all processes and products.
- Gradually reduce the use and generation of polluting substances to the extent possible using tested and efficient technologies.
- Among its partners, employees and colleagues, encourage a spirit of respect for the environment and a commitment to participating and collaborating in actions adopted on environmental matters.
- Identify and evaluate the risks and opportunities for each of the organisation's processes, implementing the opportune measures to manage them properly and thus ensure the desired results are achieved.
- Observe any public or private initiatives considered in the search for greater environmental protection within the scope of its activity and social environment.
- Guarantee the information, participation, training and consultation of staff, ensuring they are familiar with and understand the company's Policy and Goals, and formally commit to maintaining the confidentiality of all information received.

For **eredu s.coop.** quality, respecting the environment and advocating for occupational health and safety are key factors for the progress of the company. To fulfil these principles it shall:

- **Implement a Management System** that is planned and developed in conjunction with the other functions of the Management.
- **Integrate this at all levels of the organisation**, establishing Goals and Targets that are coherent with this Policy, defining the resulting functions and responsibilities, which enable progress in their fulfilment through the principles of ongoing improvement, occupational risk prevention and the minimisation of environmental impact and pollution.
- **Make the significant effort** that will be required to meet these Goals and not hesitate to **provide the necessary means and appropriate knowledge** to achieve the implementation, maintenance and efficacy of the Management System, based on a process for the continuous improvement of management and performance, in line with the above.

Signed Juan Sáenz de Argandoña
Managing director

